

भारत सरकार Government of India
परमाणु ऊर्जा विभाग Department of Atomic Energy
भारी पानी बोर्ड Heavy Water Board

ई-निविदा आमंत्रण सूचना NOTICE INVITING e-Tender

निविदा सूचना सं.Tender Notice No.: भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01 Date: 2026

- 1.1 कार्यकारी निदेशक (तकनीकी), भारी पानी बोर्ड, मुंबई द्वारा भारत के राष्ट्रपति की ओर से सक्षम बोली दाताओं से निम्नलिखित कार्य के लिए ई-निविदा मोड के माध्यम से दो भाग निविदा में ऑनलाइन सार्वजनिक निविदा आमंत्रित की जाती है:

Online Public Tenders are invited through e-tendering mode by the Executive Director (Technical) Heavy Water Board, Mumbai on behalf of the President of India in **Two Part Tender** from eligible bidder(s) for the following work:

1	एनआईटी सं NIT No.	भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01
2	कार्य का नाम Name of Work	Maintenance of Proxy Application Software including Support Subscription for three years for HWB(CO) and sites for 1000 No. of users
3	अनुमानित लागत Estimated cost	Rs. 46,00,000/- (Rupees Forty Six Lakhs)
4	बयाना राशि जमा (अनुमानित लागत का 2%) Earnest Money Deposit (2% of Estimated Cost)	Rs. 92,000/- (Rupees Ninety Two Thousand) इसे निविदा के साथ निम्नलिखित में से किसी एक रूप में प्रस्तुत किया जाएगा: It shall be submitted in one of the following form along with the tender: i. Insurance Surety Bonds ii. Account Payee Demand Draft iii. Fixed Deposit Receipt iv. Banker's Cheque v. Bank Guarantee including e-Bank Guarantee from any of the Commercial Banks ईएमडी उपरोक्त में से किसी भी फॉर्म में एसबीआई, विक्रम साराभाई भवन शाखा, मुंबई में आहरित "वेतन एवं लेखा अधिकारी, भारी पानी बोर्ड" के पक्ष में प्रस्तुत किया जाना चाहिए। EMD in any of the above form should be submitted in the favour of "Pay & Accounts Officer, Heavy Water Board" drawn on SBI, Vikram Sarabhai Bhavan Branch, Mumbai. नोट Note: a. Payment in online mode is not acceptable. b. The EMD shall be valid for minimum 180 days from date of opening of tender. वैध ईएमडी के बिना निविदा/प्रस्ताव सरसरी तौर पर खारिज कर दिया

		जाएगा Tender/Offer without valid EMD will be summarily rejected.
5	पूर्ण करने की अवधि Period of Completion	तीन (03) वर्ष Three (03) Years.
6	कार्य- निष्पादन की गारंटी Performance Guarantee	सफल बोलीदाता निविदा और कार्य आदेश के स्वीकृत मूल्य के 5% के बराबर राशि जमा करेगा। The successful bidder shall deposit an amount equal to 5% of the tendered and accepted value of the work order. पीजी निम्नलिखित रूपों में से एक में जमा किया जा सकता है: PG can be submitted in one of the following forms: i. Insurance Surety Bond ii. Account Payee Demand Draft iii. Fixed Deposit Receipt from a Commercial bank iv. Bank Guarantee including e-Bank Guarantee from a Commercial bank Successful bidder shall furnish the Performance Guarantee in the above referred form in favour of "Pay & Accounts Officer, Heavy Water Board" payable at Mumbai as per GeM Terms & Conditions. Note: Payment in online mode is not acceptable.
7	सुरक्षा जमा राशि Security Deposit	जिस बोलीकर्ता की निविदा स्वीकार की जा सकती है, वह सरकार को अनुबंध के तहत किए गए कार्य के लिए भुगतान करने के समय प्रत्येक चल रहे और अंतिम बिल की सकल राशि के 2.5% की दर से राशि काटने की अनुमति देगा जब तक कि कटौती की गई राशि कार्य के निविदा मूल्य के 2.5% की सुरक्षा जमा राशि नहीं होगी। The bidder whose tender may be accepted shall permit Government at the time of making any payment to them for work done under the contract to deduct a sum at the rate of 2.5% of the gross amount of each running and final bill till the sum deducted will amount to security deposit of 2.5% of the tendered value of the work. यह 2 माह की अनुग्रह अवधि के साथ अनुबंध अवधि के पूरा होने के बाद वापस कर दिया जाएगा। It will be returned after completion of contract period with the grace period of 2 months.
8	देखने और डाउनलोड करने के लिए निविदा दस्तावेजों की उपलब्धता की तिथियां Dates of availability of tender documents for view and download	03.07.2026 (16:00 Hrs.) to 27.07.2026 (11:00 Hrs.) only on https://gem.gov.in
9	बोली में भाग लेने के लिए निविदा दस्तावेजों को डाउनलोड करना Downloading of tender documents for	निविदा दस्तावेज डाउनलोड करने के लिए https://gem.gov.in पर लॉग इन करें। Login on https://gem.gov.in for downloading the tender documents.

	participating in bid.	
11	बोली-पूर्व स्पष्टीकरण Pre-Bid Clarifications	बोलीदाताओं से अनुरोध है कि वे अपने प्रश्न ईमेल के माध्यम से निम्नलिखित को भेजें: Bidders are requested to send their queries through email to following: i. Smt. Amita Malvi Renwal, EIC (IT): amitamalvi@mum.hwb.gov.in ii. Smt. Anupama Toppo, SO/E: anupama@mum.hwb.gov.in on or before 09.07.2026
12	ऑनलाइन तकनीकी एवं वाणिज्यिक बोलियाँ जमा करने की अंतिम तिथि और समय Last date and time of closing of online submission of Technical & Commercial bids	27.07.2026 (11:00 Hrs.)
13	तकनीकी बोली के ऑनलाइन खुलने की तिथि और समय Date and time of online opening of Technical Bid	27.07.2026 (12:00 Hrs.)
14	वाणिज्यिक बोली के ऑनलाइन खुलने की तिथि और समय Date and time of online opening of Commercial Bid	Will be notified at a later date.
15	प्रस्ताव की वैधता Validity of the offers	तकनीकी बोलियाँ खोलने के बाद प्रस्ताव 120 दिनों के लिए मान्य होंगे। Offers shall be valid for 120 days after opening of the technical bids.

1.2 वेबसाइट पर निविदा दस्तावेज की उपलब्धता Availability of Tender Document on the website

- 1.2.1 कार्य के विस्तृत दायरे, नियम और शर्तों, अनुलग्नकों और मूल्य अनुसूचियों आदि से युक्त निविदा दस्तावेज को वेबसाइट <https://gem.gov.in> से दिनांक **03.07.2026 (17:00 बजे)** से दिनांक **27.07.2026 (11:00 बजे)** तक देखा और डाउनलोड किया जा सकता है।
Tender document consisting of detailed scope of work, terms and conditions, annexures and price schedules etc. can be viewed and downloaded from the website <https://gem.gov.in> from **03.07.2026 (17:00 Hrs.) to 27.07.2026 (11:00 Hrs.)**.

जीईएम बोली में निम्नलिखित दस्तावेज शामिल हैं:
The GeM bid contains the following documents:

- कार्य Scope of Work (PDF)
- दरों की अनुसूची Schedule of Rates (Excel Sheet)

- 1.3 निविदा जमा करना और खोलना: तकनीकी-वाणिज्यिक बोली विधिवत पूर्ण और निविदा में सूचीबद्ध (भी दस्तावेजों के साथ दिनांक **27.07.2026 (11:00 बजे)** तक ऑनलाइन जमा की जाएगी।

Submission of Tender & Opening: The Techno-Commercial Bid duly completed and accompanied by all the documents as listed in the tender shall be submitted online by **27.07.2026 (11:00 Hrs.)**.

निविदा दस्तावेज में निर्दिष्ट बयाना जमा राशि को सील बंद लिफाफे में रखा जाए और दिनांक **27.07.2026 11:00 Hrs.)** को या उससे पहले एल मंजिल, दक्षिण विंग (सुरक्षा के पास), वी.एस. भवन, अणुशक्तिनगर, मुंबई - 400 094 में रखे गए निविदा बॉक्स में जमा करें। इस मुहर बंद लिफाफे के ऊपर विधिवत निम्नलिखित विवरण लिखा होना चाहिए:

Earnest Money Deposit as specified in tender document should be placed in sealed envelope and shall be submitted on or before **27.07.2026 (11:00 Hrs.)** in the Tender box identified for HWB kept at L Floor, South Wing (near security), V. S. Bhavan, Anushakti Nagar, Mumbai – 400 094. This sealed envelope shall be duly super scribed with following details:

निविदा सूचना सं Tender Notice No.: भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01
कार्य का नाम Name of work: “Maintenance of Proxy Application Software including Support Subscription for three year for HWB(CO) and sites for 1000 No. of users”
नियत तारीख Due Date 27.07.2026 (11:00 Hrs.)

- 1.4 भापाबो किसी भी डाक विलंब या हानि के लिए जिम्मेदार नहीं होगा और इस संबंध में किसी भी दावे पर विचार नहीं किया जाएगा। बोली सुरक्षा घोषणा के बिना निविदा को सरसरी तौर पर खारिज कर दिया जाएगा।

HWB shall not be responsible for any postal delay or loss and no claim in this regard shall be entertained. The tender not accompanied by Bid Security Declaration will be summarily rejected.

तकनीकी बोलियां उसी दिन यानी दिनांक **27.07.2026 को 12:00 बजे** ऑनलाइन खोली जाएंगी।
Technical Bids shall be opened online at **12:00 Hrs.** of the same day i.e. **27.07.2026**.

वाणिज्यिक बोलियों के खोलने की तिथी बाद में सूचित की जायेगी।

Date & Time of opening of commercial bids shall be informed at a later date.

- 1.5 विलंबित निविदाएं स्वीकार नहीं की जाएंगी। **Late tenders will not be accepted.**

- 1.6 निविदाओं के संबंध में प्रत्यक्ष या अप्रत्यक्ष रूप से किसी भी प्रकार की सिफारिश सख्त वर्जित है और कैनवासिंग का सहारा लेने वाले ठेकेदारों द्वारा प्रस्तुत निविदाओं को अस्वीकार कर दिया जाएगा।

Canvassing in any form either directly or indirectly in connection with the tender is strictly prohibited and the tenders submitted by the contractors who resort to canvassing will be liable to rejection.

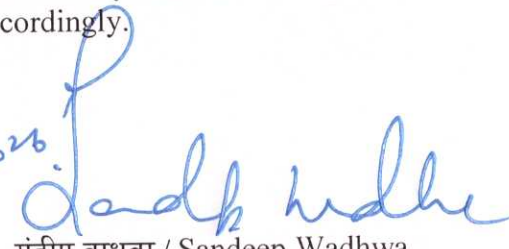
- 1.7 ई-निविदा: ठेकेदार को <https://gem.gov.in> पर पंजीकृत होना चाहिए। जो ठेकेदार उपरोक्त वेबसाइट पर पंजीकृत नहीं हैं, उन्हें पंजीकृत होना आवश्यक है। इसके लिए विस्तृत प्रक्रिया वेबसाइट <https://gem.gov.in> पर उपलब्ध है।

E-Tendering: The contractor should be registered with <https://gem.gov.in>. Those contractors not registered on the website mentioned above, are required to get registered. Detailed procedure for the same is available on website <https://gem.gov.in>.

- 1.8 निविदा में भाग लेने के लिए पीडीएफ और एक्सेल प्रारूप में निविदा दस्तावेजों को डाउनलोड करना: बोली लगाने वालों को सरकारी ई-मार्केटप्लेस पोर्टल (यूआरएल: <https://gem.gov.in>) पर पंजीकरण करना आवश्यक है।

Downloading of tender documents in PDF & Excel Format for participating in tendering: Bidders are required to register on the Government e-Marketplace Portal (URL: <https://gem.gov.in>).

- 1.9 अधिक जानकारी के लिए कृपया 022-2548 7516 / 6419 7516 और 022-2548 7522 / 6419 7522 पर संपर्क करें। बोली अनिवार्य रूप से स्कैन किए गए दस्तावेजों और विवरण जैसे कि बोली सुरक्षा घोषणा और अन्य दस्तावेजों को निविदा में निर्दिष्ट के रूप में अपलोड करने के बाद ही जमा की जा सकती है।
For Further information please contact on 022-2548 7516 / 6419 7516 और 022-2548 7522 / 6419 7522. The bids can only be submitted after uploading the mandatory scanned documents & details such as Bid Security Declaration and other documents as specified in the tender.
- 1.10 यदि ईएमडी आदि के लिए मूल दस्तावेज प्राप्त करने की अंतिम तिथि या ऑनलाइन प्रस्तुत करने/निविदा खोलने की अंतिम तिथि को भारत सरकार द्वारा किसी भी कारण से अवकाश घोषित किया जाता है, तो संबंधित तिथियों को तदनुसार अगले कार्य दिवस के लिए स्थगित माना जाएगा।
In case the last date of receipt of original documents towards, EMD etc. or online submission / opening of tender is declared holiday by Government of India for any reason, the respective dates shall be treated as postponed to the next working day accordingly.

02/07/2026


संदीप वाधवा / Sandeep Wadhwa
कार्यकारी निदेशक(तकनीकी) / Executive Director (Technical)
भारत के राष्ट्रपति के लिए और उनकी ओर से
For and on behalf of The President of India

भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01

निविदा संख्या TENDER NO:
भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01

भारी पानी बोर्ड (भापाबो)
HEAVY WATER BOARD (HWB)
परमाणु ऊर्जा विभाग Department of Atomic Energy
भारत सरकार Government of India
5वीं मंजिल, विक्रम साराभाई भवन,
5th Floor, Vikram Sarabhai Bhavan,
अणुशक्तिनगर, मुम्बई Anushakti Nagar, Mumbai – 400 094

“3 वर्ष की अवधि के लिए भापाबो (के.का.) और साइट्स में
1000 उपयोगकर्ताओं के लिए प्रॉक्सी सॉफ्टवेयर के मैटेनेंस”
के लिए
निविदा दस्तावेज

TENDER DOCUMENT
FOR

“Maintenance of Proxy Application Software including Support
Subscription for three years at HWB(CO) and sites for
1000 No. of users”

Techno-Commercial Tender Document

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HEAVY WATER BOARD
5th Floor, Vikram Sarabhai Bhavan,
Anushaktinagar, Mumbai – 400 094

1 Preamble

- 1.1 HWB has taken up execution of a project “Maintenance of Proxy Application Software including Support Subscription for three years at HWB(CO), HWP (Thal), HWP(Hazira) and sites (Kota, Vadodara, Manuguru, Tuticorin and Talcher) for 1000 No. of users”.”
- 1.2 This work is to be awarded on two Parts tender. (Part-I: **Technical Bid** and Part-II: **Commercial Bid**). Bidder is required to quote and furnish all the **technical particulars in the Part-I of the tender** and the cost break up as sought in the **price schedule in the Part-II of the tender**.
- 1.3 The bidder should have adequate experience in execution of **Similar Works mentioned at clause no. 3.3**. Format enclosed with the tender in this regard should be duly completed and the same should be submitted along with Part – I of the tender.
- 1.4 Complete tender document is available at Central Public Procurement Portal <https://gem.gov.in>

Incomplete offers which are not meeting eligibility criteria and other terms & conditions of the tender are liable to be rejected.

2 Acronyms & Abbreviations

As used in the document	Description
AMC	Annual Maintenance Contract
EIC	Engineer-In-Charge
EMD	Earnest Money Deposit
HWB	Heavy Water Board
HWB(CO)	Heavy Water Board (Central Office)
HWBF	Heavy Water Board Facilities
HWP	Heavy Water Plant
PG	Performance Guarantee
PM	Preventive Maintenance
SLA	Service Level Agreement
HA	High Availability
SWG	Secure Web Gateway

3 Definitions

- 3.1 Purchaser refers to Heavy Water Board.
- 3.2 Bidder / Vendor/ Contractor means the individual, proprietary firm, limited company, private or public or corporation.

3.3 **Similar Work mean:**

“Supply, Installation & Commissioning of Proxy Software / Firewall”

OR

“Maintenance of Proxy Software / Firewall”.

4 Eligibility Criteria

S. No.	Eligibility Criteria	Complied (Yes / No)	Documentary evidence	Remarks
1.	The bidder should fulfill the following Eligibility Criteria: Experience of having successfully completed similar works during the last seven (07) years ending last day of month previous to the one in which tenders are invited. (a) Three similar completed works each costing not less than Rs. 6,13,333/- (Rupees Six Lakhs Thirteen Thousand Three Hundred Thirty Three) OR (b) Two similar completed works each costing not less than Rs. 9,20,000/- (Rupees Nine Lakhs Twenty Thousand) OR (c) One similar completed work costing not less than Rs. 12,26,667/- (Rupees Twelve Lakhs Twenty Six Thousand Six Hundred Sixty Seven) The value of executed works shall be brought to current costing level by enhancing the actual value of work at simple rate of 7% per annum; calculated from the date of completion to previous day of last day of submission of bids.			Bidder shall submit satisfactory documentary proof of Purchase Order along with documentary evidence of satisfactory completion of work. Note : The completed works value mentioned in the criteria is for one year. If the work order / purchase order submitted is for more than one year then cost will be calculated (cost of work / No. of years) for single year and shall be taken for evaluation purpose.
2.	The bidder must have a turnover of at least Rs. 23,00,000/- (Rupees Twenty Three Lakhs) per year. Certificate of such turnover shall be furnished for the last 5 Financial Years i.e. 2020-21, 2021-22, 2022-23, 2023-24 and 2024-25. This should be duly certified by the Chartered Accountant.			Bidder shall submit documentary evidence to that effect duly certified by Chartered Accountant.

3.	Bidder should not have incurred any loss in more than 2 years during the immediate last 5 consecutive financial years ending 31 st March, 2025. This should be duly certified by the Chartered Accountant.			Bidder shall submit documentary evidence to that effect duly certified by Chartered Accountant.
4.	Bidder should submit Banker's Certificate from a Commercial Bank or Net worth Certificate: Bankers Certificate: Bankers Certificate (In Appendix-D1) of a commercial Bank/for a minimum of 40% of the Estimated cost i.e. Rs. 18,40,000/- (Rupees Eighteen Lakhs Forty Thousand) (or) Net Worth Certificate : Net Worth Certificate (In Appendix D2) of minimum 10% of the estimated cost i.e., Rs. 4,60,000/- (Rupees Four Lakhs Sixty Thousand) issued by certified Chartered Accountant with UDIN.			Bidder to submit Banker's Certificate from a Commercial Bank or Net worth Certificate.
5.	Bidder should furnish the Annual financial statement for the last five years (in Appendix-C).			Bidder must submit Documentary Evidence along with the bid.
6.	Bidder must be authorized partner of OEM. Bidder must provide Manufacturer Authorization Form (MAF) from OEM.			Bidder must submit Documentary Evidence received from OEM indicating authorization along with the bid.
7.	Copy of PAN, GST registration No. to be furnished / enclosed.			Bidder must submit Documentary Evidence along with the bid.

Note:

- 1. The bidder not fulfilling the above Eligibility Criteria will be summarily rejected and their technical offer will not be evaluated.***
- 2. Bidders should also sign and stamp tender document & corrigendum if any on each page and submit along with the bid as an undertaking that***

he / she has fully understand the requirements of tender. Failing to submission of sign & stamp document, offer may be rejected.

- 4.1 Even though any bidder may satisfy the above requirements, he would be liable to disqualification, if:
- 4.1.1 Bidder has made misleading or false representation or deliberately suppressed the information in the forms, statements and enclosures required in the eligibility criteria document.
 - 4.1.2 Bidder has record of poor performance such as abandoning work, not properly completing the contract or financial failures/weaknesses etc.
 - 4.1.3 Bidder has involved in any malpractices or fraudulent activity with a purpose of unfair advantage.
 - 4.1.4 If any adverse input received against bidder from DAE unit.

5 General Information

Heavy Water Board (HWB) is a unit under Department of Atomic Energy (DAE) responsible for production of Heavy Water. HWB has its Central Office located at Vikram Sarabhai Bhavan, Anushakti Nagar, Mumbai – 400 094. HWB is spread across Zero, fourth and fifth floor of V S Bhavan. For further information on HWB visit <https://hwb.gov.in>

6 Scope of Work

6.1 Maintenance of Proxy Application Software including Support Subscription for three year at HWB(CO) and sites for 1000 No. of users as per below mentioned locations:

Sr. No.	Location
1	Heavy Water Board, 5th Floor, Vikram Sarabhai Bhavan, Anushakti Nagar, Mumbai – 400 094 Heavy Water Plant, Thal, RCF, Alibag, Raigad, Maharashtra Heavy Water Plant, Hazira, P.O. Kribhco Nagar, Hazira, Surat, Gujarat
2	Heavy Water Board Facilities (Vadodara) Heavy Water Plant, P.O. Fertilizer Nagar, Vadodara – 391 750
3	Heavy Water Plant (Kota) Heavy Water Plant, PO. Anushakti Via Kota, Rajasthan – 323 303
4	Heavy Water Plant (Tuticorin) Heavy Water Plant, P.O. HWP Colony, Muthiapuram, Tuticorin, Tamilnadu – 628 094
5	Heavy Water Plant (Manuguru) Heavy Water Plant, Gautami Nagar, Dist.- Khammam, Manuguru, Telangana – 507 116
6	Heavy Water Board Facilities (Talcher) Heavy Water Plant(Talcher), P.O. Vikrampur, Dist. Angul, Odisha - 759106

Vendor shall be responsible for renewal of subscription support and maintenance of existing SafeSquid Proxy Application Software for 1000 users for 3 years at HWB (CO) and it's sites as stated above. Users of Heavy Water Plant, Thal and Heavy Water Plant, Hazira will be created in HWB server.

6.2 During the AMC period, following works shall be carried out :

6.2.1 Breakdown Maintenance:

- During support period, in case of any breakdown call of HWB/HWPs/HWBFs, vendor have to depute engineer at HWB (Central Office), Mumbai. To resolve site related issue, vendor shall connect the sites from HWB (CO). If issue cannot be resolved from HWB (CO), then vendor has to send their service engineer to site.
- Break down call shall be responded and resolved as per the SLA defined in the tender.

6.2.2 Preventive Maintenance:

Bidder shall carry out preventive maintenance once in 6 months for HWB (CO) and all sites from HWB(CO), Mumbai.

Following jobs are included in Preventive Maintenance:

- a) Installation and Upgrading of Operating System (if required)
- b) Upgrading of Proxy version as and when required.
- c) Fine tuning and hardening.
- d) Managing services like caching DNS, Web Server, etc.
- e) Managing various cron jobs for backup.
- f) Managing disk space.
- g) Take care of crashes and / or reinstallation.
- h) Checking performance.
- i) Fine-tuning of servers.
- j) Managing log rotation.
- k) Updating of software patches to latest version.
- l) Report generations.
- m) Any other work as and when required for smooth functioning of the software at HWB and Sites.

6.2.3 Compensation of Damages and Service Level Agreement (SLA)

6.2.3.1 Bidder shall maintain the guaranteed up-time as mentioned below.
Failure to maintain the up-time, penalty shall be levied.

6.2.3.2 Severity Classification:

Severity	Definition
S1-Major Issues	Proxy Server failure For resolution of major issues, contractor has to depute their engineer at HWB(CO), Mumbai to resolve the issues of HWB / HW Sites. If the issues cannot be solved from HWB(CO), Mumbai, then vendor have to depute their engineer at site.
S2- Minor Issues	Issues like: a. Configuration related issues which affects some group of users. b. Some of internet websites are not opening through Proxy. c. Any other issues which affects smooth functioning of the software installed at HWB/HW Sites. Note: i. For resolution of minor issues contractor

	has to depute their engineer at HWB(CO), Mumbai to resolve the issues of HWB / HW Sites. If the issues cannot be solved from HWB(CO), Mumbai, then vendor have to depute their engineer at site. ii. User Access & Software / configuration related issues at HWP & HWBFs may be resolved through remote support from HWB, Mumbai, if feasible.
--	---

6.2.4 SLA Uptime Bench Mark:

Severity	Response Time	Resolution Time (After Reporting of Issue)	Penalty beyond resolution time
S1-Major Issues	4 hours	24 hours for HWB, Mumbai. 72 hours for HWP/HWBF sites	Rs. 2000/- per hour beyond resolution time. In case the issue is not resolved by the supplier within 7 days after completion of resolution time, penal action may be initiated by HWB including but not limited to, Forfeiting of Performance Guarantee & Security Deposit of the supplier, Cancellation of Contract without giving any further notice etc.
S2-Minor Issues	4 hours	48 hours for HWB, Mumbai. 96 hours for HWP/HWBF sites	Rs. 1000/- per hour beyond resolution time. In case the issue is not resolved by the supplier within 15 days after completion of resolution time, penal action may be initiated by HWB including but not limited to, Forfeiting of Performance Guarantee & Security Deposit of the supplier, Cancellation of Contract without giving any further notice etc.

Note:

The penalty charges will be deducted from Yearly Payment of Maintenance support / PBG can be forfeited.

6.2.5 Escalation Matrix:

Successful Bidder shall submit escalation matrix for reporting and resolution of call.

6.2.6 It is preferable that the bidder has a branch office in/around Mumbai so that trouble free operations & timely resolution of issues is ensured to avoid penalty.

7 Security Guidelines

- 7.1 The contractor employees shall follow all the security requirements and instructions issued by HWB/DAE Security/Management from time to time. The Contractor shall agree that their personnel will at all times comply with all security regulations in force at HWB premises.
- 7.2 HWB will not be liable for any injury, loss of life, etc. to the contractor's personnel during the execution of the contract.

8 Evaluation Criteria

8.1 Technical Evaluation Criteria:

Bidder must satisfy to all the Eligibility Criteria mentioned in tender. The bids not meeting the Eligibility Criteria and all Terms and Conditions of the tender will be summarily rejected.

8.2 Financial Evaluation Criteria:

Price Bid of Shortlisted bidder(s) who are Technically Qualified will be opened and evaluated as below:

- 8.2.1 CAMC Value including GST for all the items based on item rate quoted by bidders will be calculated.
- 8.2.2 Contract will be awarded on the basis of Technically Qualified Lowest Offer.

Note for Price Bid:

1. Rates are Unit Rate and include all levies except GST.
2. Indicate GST separately.
3. Bidder has to give details as per the Price Bid format.
4. Presently Applicable GST will be applied for calculating Overall. However, during the actual tenure, if there is any change in GST by Government of India, then the same shall be applicable after obtaining written request from contractor.
5. As this is two-part tender, no documents indicating Price should be uploaded with Technical Part (Part-I) failing to which offer will be summarily rejected.
6. Bidder should ensure that overall cost quoted on GeM portal and total cost inclusive of taxes in the SOR excel shall be same.

9 General Terms & Condition of the contract

9.1 General Terms

- 9.1.1 All works will be executed in consultation with and under supervision of official of HWB.

- 9.1.2 Bidder shall not outsource any job to a third party / another integrator without HWB's permission in writing.
- 9.1.3 Bidder shall also depute their personnel to HWB, if required for restoration / repair of complete software, without any extra cost of HWB.
- 9.1.4 **Other Terms and Conditions shall be as per latest GeM Terms & Conditions available on GeM website <https://gem.gov.in/>.**

10 Other Terms and Conditions

10.1 Availability of Tender Document on the website

- 10.1.1 Tender document consisting of detailed scope of work, terms and conditions, annexures and price schedules etc. can be viewed and downloaded from the website <https://gem.gov.in> as per NIT.

The GeM bid contains the following documents:

- 10.1.1.1. Scope of Work
- 10.1.1.2. Schedule of Rates (SOR)

10.2 Earnest Money Deposit

EMD will be returned to the unsuccessful bidder after award of the contract. No interest shall be payable on EMD. For the successful bidder, EMD will be returned on acceptance of work order and deposit of Performance Guarantee (PG) 5 % of the order value.

The EMD shall be forfeited if:

- 10.2.1 **The Bidder withdraws his bid during the bid validity period; or**
- 10.2.2 **The Bidder makes any statement or encloses any form which turns out to be false, incorrect and/or misleading at any time prior to signing of contract and/or conceals or suppresses material information; or**
- 10.2.3 **The successful Bidder fails to sign the contract or furnish performance guarantee and other guarantee(s)/security in the form and manner to the satisfaction of Heavy Water Board, as mentioned in the Bid Documents.**

Any decision in this regard by Heavy Water Board shall be final, conclusive and binding on the Bidder

10.3 Tender Opening Methodology

- 10.3.1 EMD will be checked first before opening of Technical bids.
- 10.3.2 Bidder has to satisfy the **Eligibility Criteria** and all the terms and conditions mentioned in the tender document in all respects. All requested documentary proof has to be attached. HWB reserves the right to examine and verify the enclosed documents.
- 10.3.3 Bidder shall quote for item given in this tender and evaluation of the bids will be on overall basis.

HWB reserves the right to reject part offers.

Tenders with any condition, including conditional rebates, shall be rejected.

Price quoted shall be firm and final. No discount in any manner affecting net quoted cost shall be inserted anywhere in the tender quotation.

Please check and verify all the calculations.

- 10.3.4 Evaluation of bids shall be carried out as brought out in clause no. 8.

The Company / firms are required to submit their most competitive price offer as per SOQ defined in Schedule of Rates document.

भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01

- 10.4 Offers not complying with the conditions mentioned in tender document shall be summarily rejected.
- 10.5 If any information furnished by the bidder is found incorrect at a later stage, the bidder shall be liable to be debarred from tendering / taking up of the work in the said tender work.
- 10.6 The tender document is a property of Heavy Water Board and is not transferrable.
- 10.7 The department reserves the right to accept or reject any or all tenders.
- 10.8 **Submission of Tender & Opening:** The Techno-Commercial Bid duly completed and accompanied by all the documents as listed in the tender shall be submitted online as per NIT.

Earnest Money Deposit as specified in tender document should be placed in sealed envelope and shall be submitted as per NIT.

Tender Notice No.: भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01

Name of work: "Maintenance of Proxy Application Software including Support Subscription for three year at HWB (CO) and sites for 1000 No. of users".

Due Date: as per NIT.

HWB shall not be responsible for any postal delay or loss and no claim in this regard shall be entertained. The tender not accompanied by Bid Security Declaration will be summarily rejected.

Technical Bids shall be opened online as per NIT.

Date & Time of opening of Commercial Bids shall be informed at a later date.

- 10.9 **Condition for tender submission:** The bidder shall give a list of both Gazetted and Non-Gazetted employees in DAE, who are related to him and responsible for award and execution of contracts. The contractor shall not be permitted to tender for works in the Department, in which his near relative is posted as equivalent to Accounts Officer or as an officer in the capacity of grades Scientific Officer/C and above. He shall also intimate the names of persons who are working with him in any capacity or are subsequently employed by him and who are near relative to any Gazetted Officer in the Department of Atomic Energy. Any breach of this condition by the contractor would render him liable to be barred from tendering in this Department. No Engineer of Gazetted rank or other Gazetted Officer employed in Engineering or administrative duties in an Engineering Department of the Government of India is allowed to work as a contractor for a period of one year after his retirement from Government Services, without the previous permission of the Government of India in writing. This contract is liable to be cancelled if either the contractor or any of his employees is found at any time to be such a person who had not obtained the permission of the government of India as aforesaid before submission of the tender or engagement in the contractor's service.
- 10.10 **Acceptance of Tender:** The competent authority, on behalf of President of India, does not bind him to accept the lowest or any other tender and reserves to himself the authority to reject any or all the tenders received, without assignment of any reason.

All tenders, in which any of the prescribed condition is not fulfilled or any condition, including that of conditional rebates is put forth by the bidder, shall be summarily rejected.

HWB reserves the right to accept or reject any quotation, and or to annul the bidding process and or reject all quotations at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for Institute's action.

- 10.11 **Bidder's responsibilities:** The bidder shall be responsible for arranging and maintaining at his own cost all the resources and other services required for executing the work unless otherwise specifically provided for in the contract documents. Submission of a tender by a bidder implies that he has read this notice and all the tender related documents and has made himself aware of the scope and specifications of the work to be done and local conditions and factors having a bearing on the execution of the work.
- 10.12 The bidders must read the terms and conditions as per tender document along with "NIT and CONDITIONS & CLAUSES OF CONTRACT" carefully. Department reserves the right of Non-consideration of Tender documents of the agencies having adverse report on the works carried out by them in the past.
- 10.13 **Notification of Award:** Prior to the expiration of the validity, HWB will notify the successful firm in writing by Email/speed post/registered letter or by fax, that his quotation has been accepted.
The notification of award will constitute the formation of the contract.
Upon furnishing of Performance Guarantee by the successful bidder, HWB will promptly notify each unsuccessful bidder(s).
- 10.14 **Award of Contract:** HWB will award the contract to the successful bidder as per Evaluation Criteria defined in Tender Clause No. 8.
- 10.15 **Signing of Contract:** HWB shall notify successful bidder through GeM regarding contract and submission of the Performance Guarantee. Successful bidder should submit Performance Guarantee as per format mentioned in Tender and depute their authorized official for signing the contract. Performance Guarantee shall remain valid for a minimum period of sixty days beyond the date of completion of all contractual obligations with a claim period of six months.
- 10.16 **Security Deposit:** The bidder shall submit Security deposit as per NIT.
- 10.17 **Period of Contract:** The contract shall be valid for 3 years from date of start of contract.
- 10.18 **Foreclosure of Contract:** Due to abandonment or reduction in scope of work – If at any time after acceptance of the tender, HWB shall decide to abandon or reduce the scope of the works of any reason whatsoever and hence not require the whole or any part of the works to be carried out, HWB shall give notice in writing to that effect to the Company / firm shall have no claim to any payment of compensation or otherwise whatsoever, on account of any profit or advantage which he might have derived from the execution of the works in full but which he did not derive in consequence of the foreclosure of the whole or part of the works.

- 10.19 **Subletting:** The contract shall not be assigned or sublet without written approval of HWB.
- 10.20 Failure of the Company / firm to comply with the requirement of contract in the tenure, shall constitute sufficient grounds for the annulment of the awards and forfeiture of the performance guarantee in which event the HWB may get done the work at the risk cost of the company/ firm.
- 10.21 **Late tenders will not be accepted.**
- 10.22 Canvassing in any form either directly or indirectly in connection with the tender is strictly prohibited and the tenders submitted by the contractors who resort to canvassing will be liable to rejection.
- 10.23 **E-Tendering:** The contractor should be registered with <https://gem.gov.in>. Those contractors not registered on the website mentioned above, are required to get registered. Detailed procedure for the same is available on website <https://gem.gov.in>.
- 10.24 **Downloading of tender documents in PDF & Excel Format for participating in tendering:** Bidders are required to register on the Government e-Marketplace Portal (URL: <https://gem.gov.in>).
- 10.25 For Further information please contact on 022-25487516 / 64197516 & 022-25487522 / 64197522. The bids can only be submitted after uploading the mandatory scanned documents & details such as Bid Security Declaration and other documents as specified in the tender.
- 10.26 In case the last date of receipt of original documents towards EMD, etc. or online submission / opening of tender is declared holiday by Government of India for any reason, the respective dates shall be treated as postponed to the next working day accordingly.
- 10.27 **Applicable Law**
- 10.27.1 The contract shall be interpreted in accordance with the Laws of the Union of India. Company / firms shall be solely responsible for compliance of all labour laws, payment of fair salaries and allowances to his personnel that might become applicable under any new act, law or order of Government of State / Centre. HWB shall have no liability whatsoever in any manner.
- 10.27.2 Minimum wages act to be complied with – The Company/firm shall comply with all the provisions of the Ministry Wages Act, 1948, and Contract Labour (Regulation and Abolition) Act 1970, amended from time and rules framed hereunder and other labour laws affecting contract labour that may be brought into force from time to time.
- 10.28 **Resolution of Dispute**
Any disputes or differences arising out of or pertaining to this contract shall first be resolved by the parties through negotiations, failing which such disputes / differences shall be subject to arbitration. Any dispute / differences shall be referred to sole arbitrator appointed by HWB and decision of the sole arbitrator shall be conclusive,

Any disputes or differences arising out of or pertaining to this contract shall first be resolved by the parties through negotiations, failing which such disputes / differences shall be subject to arbitration. Any dispute / differences shall be referred to sole arbitrator appointed by HWB and decision of the sole arbitrator shall be conclusive, final and binding on the parties hereto. Each party shall bear its own costs in connection with such arbitration proceedings.

10.29 Force Majeure

- 10.29.1 Notwithstanding the provisions stated above, the service provider shall not be liable for forfeiture of its performance guarantee, penalty or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the contract is the result of an event of force majeure.
- 10.29.2 For purposes of this clause, "Force Majeure" means an event beyond the control of the bidder and not involving the Company / firm / service provider's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the service provider either in its sovereign or contractual capacity, wars or revolutions fires, epidemics, quarantine restrictions and freight embargoes.
- 10.29.3 If a Force Majeure situation arises, the Company / firm shall promptly notify the Institute in writing of such conditions and the cause thereof. Unless otherwise directed by the employer in writing the service provider shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

10.30 Non-Disclosure Clause

Restriction of Disclosure and Use

The Contractor shall not disclose any Confidential Information to any third party; without the prior written approval of EIC, HWB or make any use of Confidential Information only to evaluate a possible business transaction between the parties and to perform the purpose set forth above; or shall not make Confidential Information available to any of its employees or consultants except on a need to know basis to evaluate the possible business transaction with the Disclosing Party i.e. HWB and shall advise such persons to undertake obligations of confidentiality and non-disclosure similar to the terms and conditions stated herein, that obligate them to treat Confidential Information as required under this Agreement.

Further, the Contractor shall not disclose the Confidential Information to third parties, including independent contractors or consultants, without the prior express written consent of the Disclosing Party, and shall advise such third parties of their obligations of confidentiality and nondisclosure hereunder. The Receiving Party shall take all reasonable measures to protect the confidentiality and avoid the unauthorized use, disclosure, publication, or dissemination of Confidential Information.

Note: Other Terms and Conditions shall be as per latest GeM Terms & Conditions available on GeM website <https://gem.gov.in/>.

11 Terms of Payment

- 11.1 Payment will be released for item no.1 mentioned in Schedule of Quantity and Rates after renewal of subscription support for 3 years for 1000 users.
- 11.2 For Maintenance support, yearly payment will be released on submission of Preventive Maintenance Call Report of HWB(CO) and HW Sites.
- 11.3 For Site visit, payment will be released on actual no. of site visit, on submission of report signed by concerned site personnel.
- 11.4 Payment for total Maintenance charges for products mentioned in Sr. No. 2, 3, 4 & 5 shall be paid on yearly basis at the end of each year respectively after deducting the penalties, taxes, levies etc.
- 11.5 Following documents need to be submitted for payment:
 - ✓ Maintenance Call Report
 - ✓ Invoice in duplicate duly certified by HWB's Engineer-in-charge.
 - ✓ Advanced Stamped Receipt from the bidder.
 - ✓ Bank Detail for RTGS / NEFT Payment.
 - ✓ Copy of PAN card.
 - ✓ GST registration No.

Note: The statutory deductions such as Income Tax at Source, TDS on GST etc. shall be deducted before releasing of payment.

12 Schedule of Quantity and Rates (this table is for indicative purpose only quotes shall be filled in excel sheet only)

Sr. No.	Item Description	Quantity	Unit Rate	GST (%)	Unit Rate with GST	Total Cost (Inclusive of all Taxes)
1.	Subscription support of SafeSquid Proxy for 3 Years	1				
2	Maintenance Support of SafeSquid Proxy for 1 st year	1				
3	Maintenance Support of SafeSquid Proxy for 2 nd year	1				
4	Maintenance Support of SafeSquid Proxy for 3rd year	1				
5	Site visit travel charges for Manuguru or Tuticorin or Talcher or Kota or Vadodara	10				
	Total Cost (inclusive of all taxes)					

Note:

1. The above mentioned format in the file is for reference purpose only.
2. Price Bid should not be submitted in Hard Copy.
3. Price bid shall not be uploaded as pdf in Technical Bid. If price bid is found in Technical bid, the bid will be rejected.
4. Bidder should upload Schedule Rates as per prescribed format under price bid part.

13 Engineer-In-Charge of the Work:

Smt. Anupama Toppo, SO/E shall be the Engineer-In-Charge for this work and contractor shall contact her for all activities of the Work.

14 Forms

14.1 Form No. 1: Letter of Application from participating Bidder

(NOTE: On the letter head of the bidder including full postal address, telephone no. fax no. and E-mail address)

To,
Executive Director (Technical)
Heavy Water Board
5thFloor, VS Bhavan, Anushakti Nagar,
Mumbai – 400 094.

Sirs,

1. Being duly authorized to represent and act on behalf of (hereinafter referred to as “the Applicant”), and having reviewed and fully understood all the detail provided, the undersigned hereby apply for the following scope of work :

“Maintenance of Proxy Application Software including Support Subscription for three years for HWB(CO) and sites for 1000 No. of users”

2. Attached to this letter are copies or original documents defining :

- a) The Applicant’s legal status.
- b) The principle place of business ; and
- c) The place of incorporation or the place of registration and the nationality of the owners

Note: Please mention your registered office address, place of incorporation, year of incorporation/registration and registration number.

3. Your office and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the statements, documents and information submitted in connection with this application, and to seek clarification from our bankers and clients regarding any financial and technical aspects. This Letter of Application will also serve as authorization to any individual or authorized representative or any institution referred to in the supporting information, to provide such information deemed necessary and requested by yourselves to verify statements, and information provided in this application, or with regard to the resources, experience and competence of the Applicant.
4. Your office and its authorized representatives may contact the following persons for further information.

General, Personnel, Technical and Financial Enquiries	
Contact 1	Telephone and Email ID 1
Contact 2	Telephone and Email ID 2

5. This application is made in the full understanding that :
- a) Bids by applicants will be subject to verification of all information submitted at the time of bidding.
 - b) Bidder must satisfy to all the Eligibility Criteria mentioned in tender. The bids not meeting the Eligibility Criteria and other Terms and Conditions of the tender will be treated as Non-Responsive and will be summarily rejected.
 - c) Your office reserves the right to :
Accept or reject any or all tenders without assigning any reason thereof.
 - d) Your office shall not be liable for any such action and shall be under no obligation to inform the Applicant.
6. The undersigned declare that statements made and the information provided in the duly completed application are complete, true correct in every detail.

<i>Signature:</i>
<i>Name and Designation</i>
<i>For and on behalf on</i>

14.2 **Form No. 2**

1. The applicant is

- a) an individual
- b) a proprietary firm
- c) a firm in partnership
- d) a Limited Company or Corporation

2. Attach the Organization Chart - Showing the structure of the Organization, including the names of the Directors and position of officers.

3. Have you ever left the work awarded to you incomplete?
(If so, give name of project and reasons for not completing the work).

Signature:

Name and Designation

For and on behalf on

15 Appendix

15.1 APPENDIX – A: Address and Contact Detail

Address:

Heavy Water Board
5th Floor, Vikram Sarabhai Bhavan,
Anushakti Nagar, Mumbai – 400094

Contact Person:

S. No.	Name and Designation	Phone Number	Email Address
1	Smt. Amita Malvi Renwal, ECI(IT)	022-2548 7522 022-6419 7522	amitamalvi@mum.hwb.gov.in
3	Smt. Anupama Toppo, SO/E	022-2548 7516 022-6419 7516	anupama@mum.hwb.gov.in

15.2 APPENDIX – B: Details of Completed/Running Works of similar nature and complexity

(During last seven (07) years)

S. No.	Name of the contract	Name of the client	Brief Description of the contract	Date of Start	Date of completion as per contract	Date of actual completion	Value (Rs.)
1.							
2.							
3.							
4.							
5.							
6.							
7.							
8.							
9.							
10.							

NOTE: Please attach supporting documents for the above information.

15.3 APPENDIX – C: Annual Turn Over

Details to be furnished duly supported by figures in balance sheet/profit & loss account for the last five years duly certified by the Chartered Accountant, as submitted by the applicant to the Income Tax Department (Copies to be attached).

Sr. No.	Financial Year	Turnover	Profit / loss	Remarks
1	2024-25			
2	2023-24			
3	2022-23			
4	2021-22			
5	2020-21			

15.4 APPENDIX – D: Banker's Certificate and Net Worth Certificate

FORM FOR BANKER'S CERTIFICATE FROM A COMMERCIAL BANK
(Appendix –D1)

This is to certify that to the best of our knowledge and information that M/s./ Sh.....having marginally noted address, a customer of our bank are/is respectable and can be treated as good for any engagement upto a limit of Rs..... (Rupees.....)

This certificate is issued without any guarantee or responsibility on the bank or any of the officers.

(Signature)
For the Bank

NOTE (1) Bankers certificates should be on letter head of the Bank addressed to tendering authority.

(2) In case of partnership firm, certificate should include names of all partners as recorded with the Bank.

FORM FOR CERTIFICATE OF NETWORTH FROM CHARTERED ACCOUNTANT
(Appendix –D2)

“It is to certify that as per the audited balance sheet and profit and loss account during the financial year _____, the Net Worth of M/s _____ (Name & registered address of individual/firm/company), as on _____ (the relevant date) is Rs. _____ after considering all liabilities. It is further certified that the Net Worth of the company has not eroded by more than 30% in the last three years ending on (the relevant date)”.

Signature of Chartered Accountant _____

Name of Chartered Accountant _____

Membership No. of ICAI _____

15.5 APPENDIX –E : Deviation / Exclusion sheet

Deviation from Specifications

(Deviation from tender conditions may be mentioned clearly giving clause No. of items, page no. to co-relate. Deviations may cause rejection of tender)

S. No.	Item No. and Page No.	Details of Departure	Reason for Departure

15.6 APPENDIX – F: Format of Performance Guarantee

Form of Performance guarantee / Bank guarantee bond

In consideration of the President of India (hereinafter called "The Government") having offered to accept the terms and conditions of the proposed agreement between.....and (hereinafter called "the said Contractor(s)") for the work..... (hereinafter called "the said agreement") having agreed to production of an irrevocable Bank Guarantee for Rs. (Rupees.....only) as a security/guarantee from the contractor(s) for compliance of his obligations in accordance with the terms and conditions in the said agreement.

1. We,(hereinafter referred to as "the Bank") hereby undertake to pay to the Government an amount not exceeding Rs. (Rupees..... Only) on demand by the Government.
2. We,(indicate the name of the Bank) do hereby undertake to pay the amounts due and payable under this guarantee without any demure, merely on a demand from the Government stating that the amount claimed as required to meet the recoveries due or likely to be due from the said contractor(s). Any such demand made on the bank shall be conclusive as regards the amount due and payable by the bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs (Rupeesonly)

3. We, the said bank further undertake to pay the Government any money so demanded notwithstanding any dispute or disputes raised by the contractor(s) in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be a valid discharge of our liability for payment thereunder and the Contractor(s) shall have no claim against us for making such payment.
4. We,..... (indicate the name of the Bank) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the Government under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged or till Engineerin- Charge on behalf of the Government certified that the terms and conditions of the said agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges this guarantee.
5. We, (indicate the name of the Bank) further agree with the Government that the Government shall have the fullest liberty without our consent and without affecting in any manner our obligation hereunder to vary any of the terms and conditions of the said agreement or to extend time of performance by the said Contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Government against the said contractor(s) and to forbear or enforce any of the terms and

conditions relating to the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Contractor(s) or for any forbearance, act of omission on the part of the Government or any indulgence by the Government to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

6. This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor(s).

7. We, (indicate the name of the Bank) lastly undertake not to revoke this guarantee except with the previous consent of the Government in writing.

8. This guarantee shall be valid up tounless extended on demand by the Government.

Notwithstanding anything mentioned above, our liability against this guarantee is restricted to Rs. (Rupees) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this guarantee all our liabilities under this guarantee shall stand discharged.

Dated the day of
.....for.....(indicate the name of the Bank)

16 Checklist for Techno-Commercial Bid

S. No.	DESCRIPTION	DETAILS	
BELOW GIVEN DOCUMENTS TO BE SUBMITTED IN THE PRESCRIBED FORMAT (ATTACH SCANNED COPY SEPARATELY ON AGENCY'S LETTER HEAD AS DOCUMENTARY EVIDENCE)		Scan Copy attached (Yes/No)	Bidder's Reference Documents Uploaded
1.	Duly signed and stamped scanned copy of tender document (to be attached with the offer) to ensure that bidder has understood and accepting all the terms & conditions mentioned in the tender except deviations (if any).		
2.	Eligibility Criteria Compliance Sheet with all the supporting documents as mentioned in eligibility criteria like (i) PO/WO, work completion certificate, customer feedback (ii) Turn over (iii) Profit and Loss Statement (Appendix-C) (iv) Banker's Certificate (Appendix-D1) from a Commercial Bank or Net worth Certificate (Appendix-D2). (v) Annual financial statement for the last five years (vi) Manufacturer Authorization Form (MAF) from OEM. (vii) PAN, GST registration certificate etc.)		
3.	Earnest Money Deposit (EMD) made as per tender clause		
4.	Prices in Price Bid Section		
5.	Form No. 1		
6.	Form No. 2		
7.	APPENDIX – B: Details of Completed/Running Works of similar nature and complexity (During last seven (07) years)		
8.	APPENDIX – E: Deviation Sheet, if any. If no deviation sheet is attached it is presumed that the party is agreeing for all clauses & conditions of the tender.		
9.	APPENDIX – F: Format for Performance Guarantee		
10.	Any other detail left out but necessary to establish technical capability.		
11.	I/We have read and examined the Notice Inviting Tender		

भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01

	and all the content of Tender Document “भापाबो HWB / आईटी IT / सीएएमसी CAMC/ Proxy / 2026 / 01” with Forms & Appendix and accordingly I/We, hereby tender for execution of the work specified for the President of India within the time specified in Techno-Commercial Tender Document and in accordance with all respect with the details mentioned in the tender documents.		
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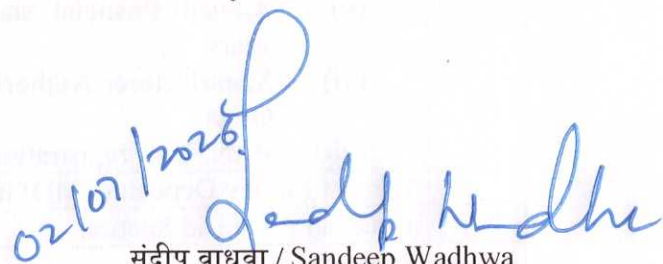
Note: Bidder should not submit hard copy of any document except EMD.

17 Special Note

- 17.1 Kindly fill data in fields of ‘SOR as per following Instruction only:
Bidders Name: Kindly put complete name of bidding firm/company.
Unit Rate: Kindly put the ‘Unit Rate’ in front of each item you want to quote.
GST: Kindly put the ‘GST’ in front of each item you want to quote.

Please save your SOR sheet (Price bid) without changing name and format and upload this complete SOR sheet.

Price bid must be submitted in the format of SOR sheet only. Price bid submitted in any other format may be rejected.

02/07/2026


संदीप वाधवा / Sandeep Wadhwa

कार्यकारी निदेशक(तकनीकी) / Executive Director (Technical)

भारत के राष्ट्रपति के लिए और उनकी ओर से

For and on behalf of The President of India